

# Installation and Setup

## 1)Installing Dialer

Installing Dialer is straightforward and follows familiar software installation procedure.

## 2)How to Install PC2PHONE dialer

Follow the instructions below to install pc2phone :

1. Download PC2PHONE dialer from from PC2PHONE dialer section or click **download** .
2. Run the setup executable file
4. Select **Launch dialer** at the final step of the wizard to start using the softphone.
5. Click **Finish** to complete the installation.

## 3) Starting dialer

1. Click the **Start** button.
2. Select **Programs (All Programs** on some systems)
3. Select the dialer folder (or the folder specified upon install).
4. Click the dialer icon.

## 4)License key

When starting dialer for the first time, users will be prompted for a product-specific license key. Copy and paste this vendor-provided key into the on-screen field labeled *License Key*.

## 5)The Tuning Wizard

The dialer software includes a Tuning Wizard that allows users to select available audio and video devices for use during calls.

The Tuning Wizard appears automatically the first time a user runs dialer. Users are advised to complete the wizard to ensure that all devices are working properly and are set at the proper level. NOTE THAT THE TUNING WIZARD WILL ONLY APPEAR ON ITS OWN THE FIRST TIME A USER STARTS DIALER. USERS WILL HAVE TO LAUNCH THE WIZARD MANUALLY EACH TIME AFTER THAT (RIGHT-CLICK ON THE DISPLAY SCREEN TO ACCESS A CONTEXT MENU FROM WHICH THE TUNING WIZARD CAN BE LAUNCHED).

NOTE THAT USERS CAN ALSO LAUNCH DIALER BY DOUBLE-CLICKING ON THE APPROPRIATE DESKTOP SHORTCUT ICON.

Follow the steps below to complete the Tuning Wizard:

1. Click **Next** to begin the wizard.
2. Choose which type of device to configure.
3. Choose the correct audio devices and mixers to use. Click **Next** to advance.
4. Adjust the speaker volume to a comfortable level. Click **Next** to advance.
5. Adjust the microphone volume; listen to the playback of the recorded sample and make changes if necessary. Click **Next** to advance.
6. Choose a video device, if applicable. Click **Next** to advance.
7. Choose the desired video quality, if applicable. Click **Next** to advance and **finish**.

## 6)Configuring PC@PHONE dialer

Complete the following fields to login with the information provided by Ecallnepal.  
RIGHT click the display of the dialer and follow the following instruction.

**Enable this SIP account Checked\***

**Display Name** [Display can be any name chosen by User]

**User name** [Provided by Ecallnepal] \*

**Authorization User name** [Provided by Ecallnepal]\*

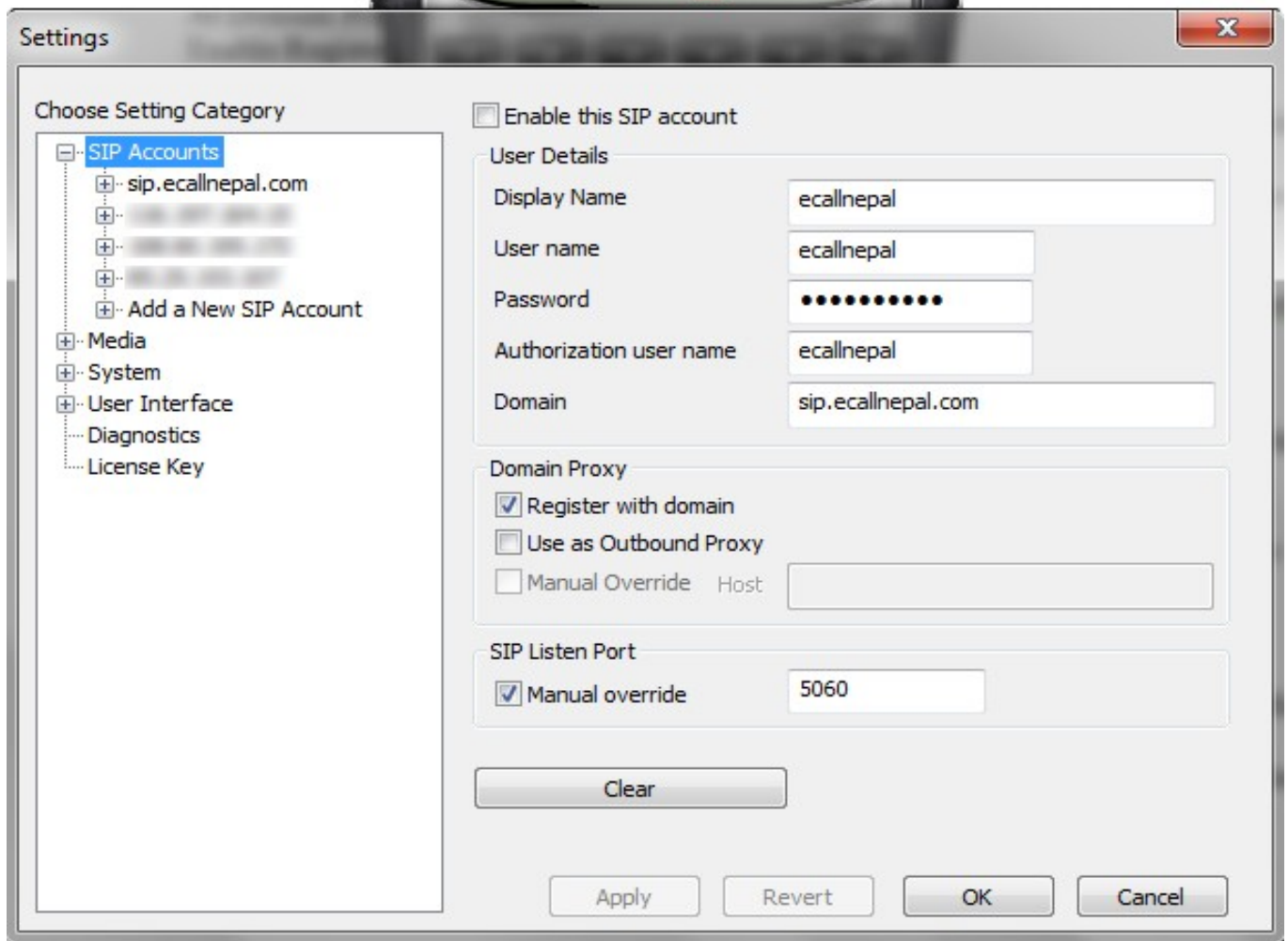
**Password** [Provided by Ecallnepal] \*

**Domain** [sip.ecallnepal.com] \*

**At Domain Proxy Section:**

Enable Register with domain\*

When finished entering all of the information, click **Apply and OK** to save the settings. As shown in below.



If all required information is saved, the dialer will attempt to login to the service provider's network, indicated by a *Logging in ...* message in the call status screen. And after some time, message *Logged in - Enter Phone Number* appears in the call status screen then Dialer is ready to make calls. —as shown in Figure below.



## 7) Placing a Call

Users can click the digits of dialer's on-screen numeric keypad, or they can enter the numbers/letters directly from their computer's alphanumeric keyboard.

When finished entering a number, click the green **Dial** button within the on-screen dial pad or press **Enter** on the computer keyboard.

## 8) Ending a Call

Users can end an active call by clicking the **Hangup** button within the on-screen dial pad. When a call has ended the message *Hung up* will appear in the call status screen.

After a call has ended, details of the call (such as the length of the call and the caller ID) will remain in the call display. To clear the display, click the **Clear** button.

## 9) Redial

To redial a number, click the **Redial** button within the on-screen dial pad.

If you need any help with any other questions, please contact us at:

email/msn : [support@ecallnepal.com](mailto:support@ecallnepal.com)

tel: 1-323-331-9123

OR you can chat with us @ ONLINE SUPPORT at our website homepage [www.ecallnepal.com](http://www.ecallnepal.com)

Ecallnepal support

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